

c360 Solutions, Inc. Product Compatibility Matrix

| | 64 Bit | IFD | Split Server | Load Balanced | DB Clustered | Win2008 | SQL2005/8**** | CRM RU11 |
|--------------------------------|--------|-----|--------------|---------------|--------------|------------|---------------|----------|
| c360 Core Productivity Pack | Yes | Yes | Yes | Yes | Yes* | Not Tested | Yes | Yes |
| c360 Sales Productivity Pack | Yes | Yes | Yes | Yes | Yes | Not Tested | N/A | Yes |
| c360 Service Productivity Pack | Yes | Yes | Yes | Yes | Yes | Not Tested | N/A | Yes |
| c360 Audit | Yes | Yes | Yes | Yes | Yes* | Not Tested | Yes | Yes |
| c360 AQP | No | No | No | No | No | No | No | No |
| c360 CTI | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| c360 Customer Portal | Yes | Yes | Yes | Yes | Yes* | Not Tested | No | Yes |
| c360 Documents Core Pack | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| c360 Field Level Security | Yes | Yes | Yes | Yes | Yes | Not Tested | N/A | Yes |
| c360 Group Calendar | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| c360 Import Manager | No | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| c360 Mobile CRM | Yes | N/A | N/A | N/A | N/A | N/A | N/A | No |
| c360 Multi-Forms | Yes | Yes | Yes | Yes | N/A | Not Tested | N/A | Yes |
| c360 SDK | Yes | Yes | Yes | Yes | Yes | Not Tested | N/A | Yes |

| | Office 2007 | Hosted | MS CRM Live** | IIS 7 | Offline | IE 8 | Base Dutch | Base French |
|--------------------------------|-------------|--------|---------------|------------|---------|------|------------|-------------|
| c360 Core Productivity Pack | Yes | Yes | No | Yes | No*** | Yes | Yes | Yes |
| c360 Sales Productivity Pack | Yes | Yes | No | Yes | No | Yes | Yes | Yes |
| c360 Service Productivity Pack | Yes | Yes | No | Yes | No | Yes | Yes | Yes |
| c360 Audit | Yes | Yes | No | Yes | No | Yes | Yes | Yes |
| c360 AQP | No | No | N/A | Not Tested | No | No | No | No |
| c360 CTI | Yes | Yes | Yes | Supported | Yes | Yes | N/A | N/A |
| c360 Customer Portal | Yes | Yes | No | Yes | No | Yes | Yes | Yes |
| c360 Documents Core Pack | Yes | Yes | Yes | Supported | Yes | Yes | N/A | N/A |
| c360 Field Level Security | Yes | Yes | No | Yes | Yes | Yes | Yes | Yes |
| c360 Group Calendar | Yes | Yes | N/A | Yes | Yes | Yes | N/A | N/A |
| c360 Import Manager | Yes | Yes | Yes | Yes | Yes | Yes | N/A | N/A |
| c360 Mobile CRM | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A |
| c360 Multi-Forms | Yes | Yes | No | Yes | No | Yes | Yes | Yes |
| c360 SDK | Yes | Yes | No | Not Tested | No | No | Yes | Yes |

Not Tested – we have not tested, however some clients have installed with no issue

*DB Clustered requires manual installation of the db scripts.

** ISV Products are prohibited on MS CRM Live

*** Alerts is supported offline

**** SQL Server 2005 in 2005 Compatibility mode