

## c360 Solutions, Inc. Product Compatibility Matrix

	64 Bit	IFD	Split Server	Load Balanced	DB Clustered	Win2008	SQL2005/8 ****	CRM RU13	Office 2007	Hosted	MS CRM Live**	IIS 7	Offline	IE 8	MOSS 2010	Base Dutch/French
c360 Core Productivity Pack	Yes	Yes	Yes	Yes	Yes*	Yes	Yes	Yes	Yes	Yes	No	Yes	No***	Yes	N/A	Yes
c360 Sales Productivity Pack	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Yes	No	Yes	N/A	Yes
c360 Service Productivity Pack	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Yes	No	Yes	N/A	Yes
c360 Audit	Yes	Yes	Yes	Yes	Yes*	Yes	Yes	Yes	Yes	Yes	No	Yes	No	Yes	N/A	Yes
c360 AQP	No	No	No	No	No	No	No	No	No	No	N/A	Not Tested	No	No	N/A	No
c360 CTI	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Supported	Yes	Yes	N/A	N/A
c360 Customer Portal	Yes	Yes	Yes	Yes	Yes*	Yes	No	Yes	Yes	Yes	No	Yes	No	Yes	N/A	Yes
c360 Documents Core Pack	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Supported	Yes	Yes	N/A	N/A
c360 Field Level Security	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Yes	Yes	Yes	N/A	Yes
c360 Group Calendar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	N/A	N/A
c360 Import Manager	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	N/A
c360 Mobile CRM	Yes	N/A	N/A	N/A	N/A	N/A	N/A	No	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
c360 Multi-Forms	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	Yes	Yes	No	Yes	No	Yes	N/A	Yes
c360 SDK	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Not Tested	No	No	N/A	Yes
c360 SharePoint Integration	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	No	Yes	No	Yes	Yes	Yes
c360 Explorer	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	No	Yes	No	Yes	No	Yes
c360 Reminder	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	No	Yes	No	Yes	N/A	Yes
c360 ITSM	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	Yes	Yes	N/A	Yes
c360 Address Validation	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	No	Yes	No	Yes	N/A	Yes

Not Tested – we have not tested, however some clients have installed with no issue

\*DB Clustered requires manual installation of the db scripts.

\*\* ISV Products are prohibited on MS CRM Live

\*\*\* Alerts is supported offline

\*\*\*\* SQL Server 2005 in 2005 Compatibility mode