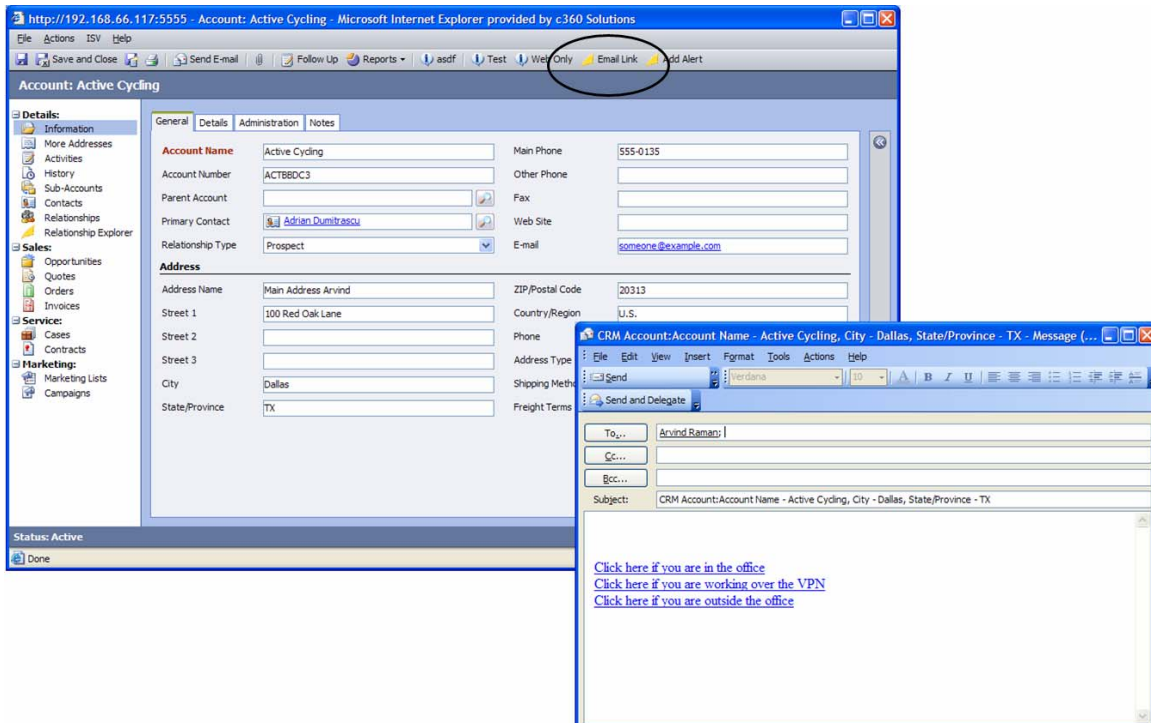




c360 Solutions Email Link for Microsoft Dynamics CRM 3.0

Overview

E-mail Link is a Microsoft CRM compatible product that allows Microsoft CRM users to click a button and send a link to a Microsoft CRM record in an e-mail. The recipient of the e-mail can click the link to open the Microsoft CRM record. Email Link allows Microsoft CRM users to effectively collaborate on CRM records and allows CRM to be a more useful tool throughout your organization. When a user clicks the Email Link button, a regular Outlook (not Microsoft CRM) e-mail will open with one or more links to the record embedded in the body of the e-mail. The user may then add a personal message to the e-mail before sending it.



Email Link allows Microsoft CRM users to send other users links to CRM records

Evaluation Copies

Free evaluation copies of Email Link can be obtained from c360 Solutions' web site. Evaluation copies come with a license key that provides unlimited usage with the Adventure Works Cycle sample installation of Microsoft CRM. 15 day trial production evaluation license files are also available on the c360 web site.

Pricing



Email Link is available as a standard product in the c360 Core Productivity Pack. For details on the Core Productivity Pack visit <http://www.c360.com/ProductivityPack.aspx>. Pricing information is available at <http://www.c360.com/Pricing.aspx>.

Languages

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides detail on making language modifications. All product downloads include language files for multiple languages.

Licensing

The number of Email Link licenses must equal or exceed the number of assigned user licenses or Email Link will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Email Link licenses.

Support, Upgrades and Enhancements

The list price of Email Link includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchased for 20% of the total cost of all Email Link licenses.

c360 Partner Program

Authorized Microsoft CRM partners may inquire about the c360 partner program by visiting <http://www.c360.com/PartnerProgram.aspx>.

Information

For more information on Email Link, contact c360 Solutions at:

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