



## **c360 Explorer Remote Install Assistance**

The c360 Explorer Remote Install Assistance offering provides the technical assistance necessary to get the c360 Explorer up installed and running. The remote installation service includes installation of the Explorer indexing platform as well as the Explorer User Interface and the Explorer Service.

Using a remote access tool, c360 Solution support professionals work with your internal personnel to successfully complete all necessary installation steps. Remote access tools enable c360 Solution support professionals to install the c360 Explorer Components on any server that can access to the internet via HTTP.

Explorer Remote Install Assistance includes the installation of the following c360 Explorer components

- c360 Explorer
- c360 Explorer Service component

After installation of the above components, there are several steps necessary to complete the Explorer implementation. c360 will perform tasks related to the following steps:

- Initiate Indexing of CRM Relationships
- Initiate Indexing of CRM Records
- Register Explorer Plugin

## **Information**

For more information on the Explorer Remote Install Assistance, contact c360 Solutions at:

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