



c360 Reminder Client Installation and Configuration Guide

Microsoft Dynamics CRM 2011 compatible

c360 Solutions, Inc.
www.c360.com

Products@c360.com



Table of Contents

c360 Reminder Client Installation and Configuration Guide	1
Table of Contents	2
Overview and Notes	3
Overview	3
Microsoft CRM Compatibility	3
Installation Instructions	4
Steps to install c360 Reminder Client for Microsoft Dynamics CRM 2011	4
Licensing	8
Uninstalling c360 Reminder Client	9
International Languages.....	11



Overview and Notes

Overview

This document outlines the process for installing the c360 Reminder Client for Microsoft Dynamics CRM 2011.

Microsoft CRM Compatibility

C360 Reminder Client for Microsoft Dynamics CRM 2011 is compatible with Microsoft CRM 2011. For additional product information, please visit <http://www.c360.com/Products.aspx>.

Installation Instructions

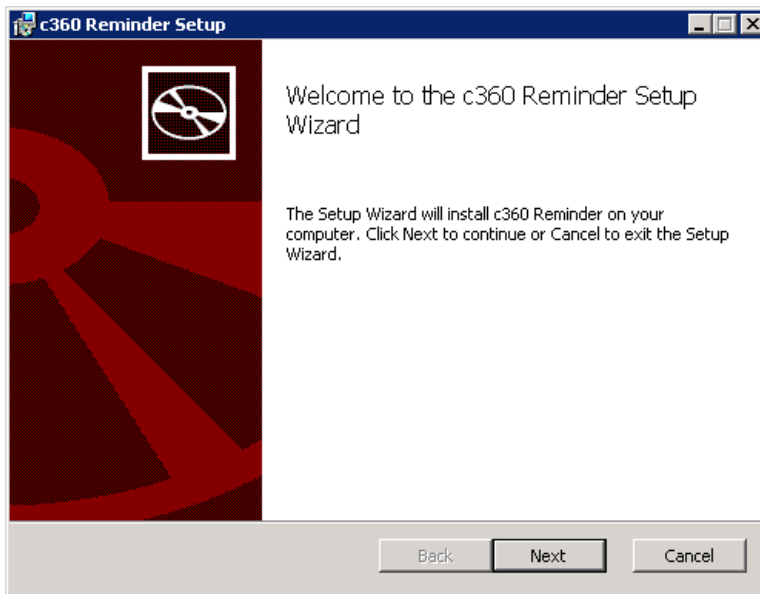
Requirements

To install c360 Reminder client the installation must be run on a windows XP, Vista or Windows 7 workstation with local administrator rights. C360 Reminder supports the 2 most recent versions of Microsoft Office, n-5 years.

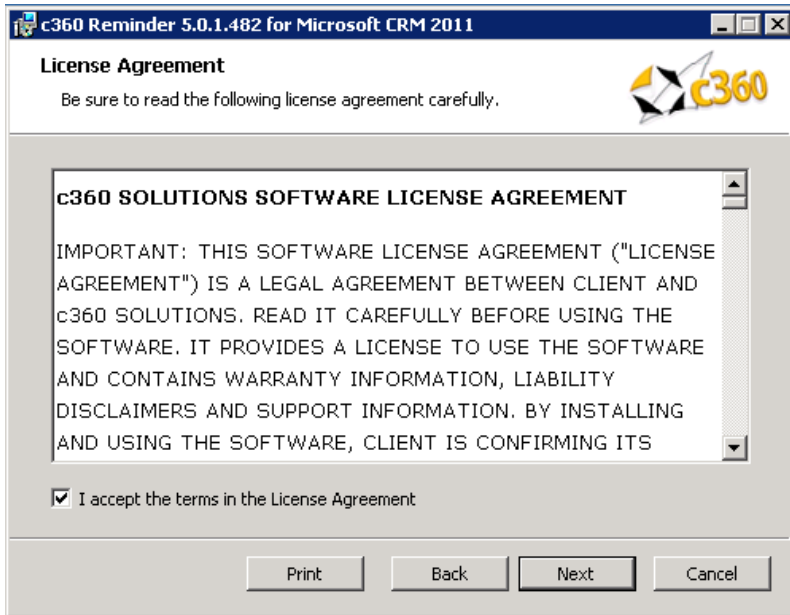
Microsoft .NET framework 3.5 SP1 or above is a pre-requisite for installation.

Steps to install c360 Reminder Client for Microsoft Dynamics CRM 2011

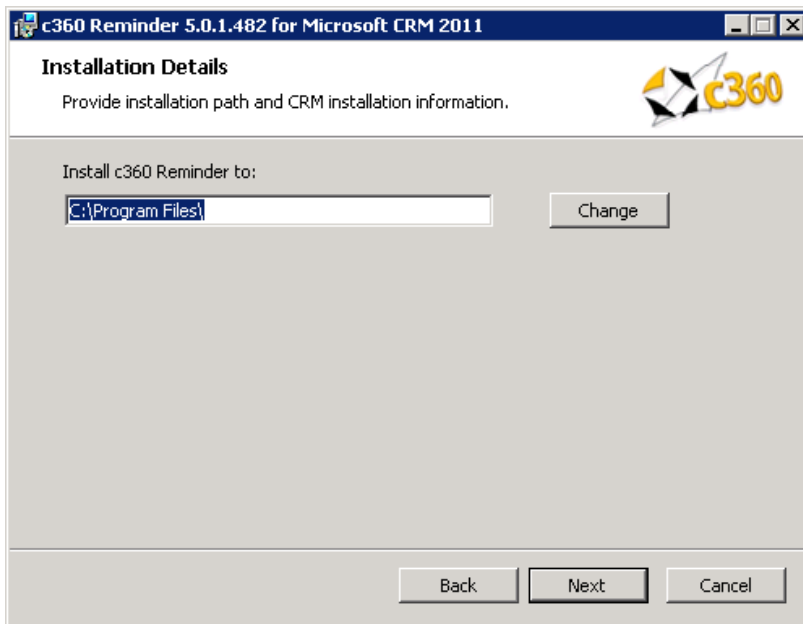
1. Extract the c360 Reminder for MSCRM 2011.zip file into a folder on the workstation.
2. Double click the 'c360 Reminder Client for Microsoft CRM 2011.exe' file. The following screen will appear:



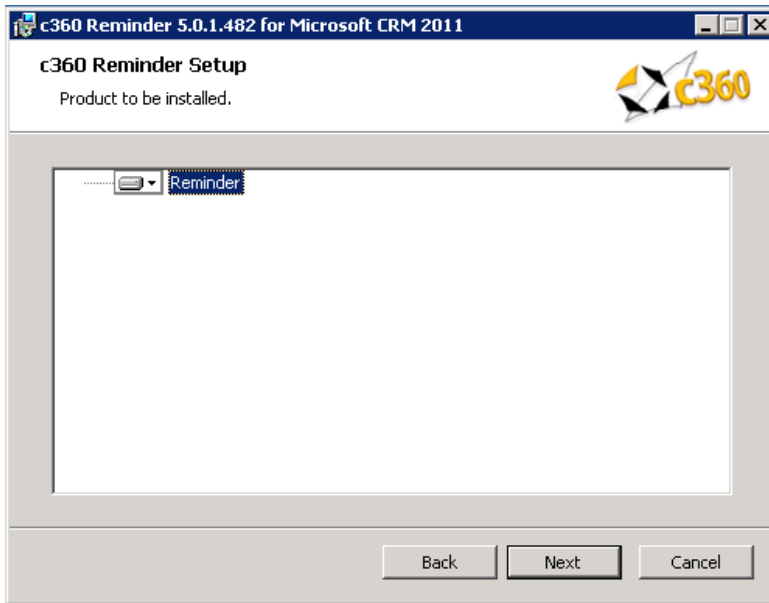
3. Click '**Next**' to begin the installation process.



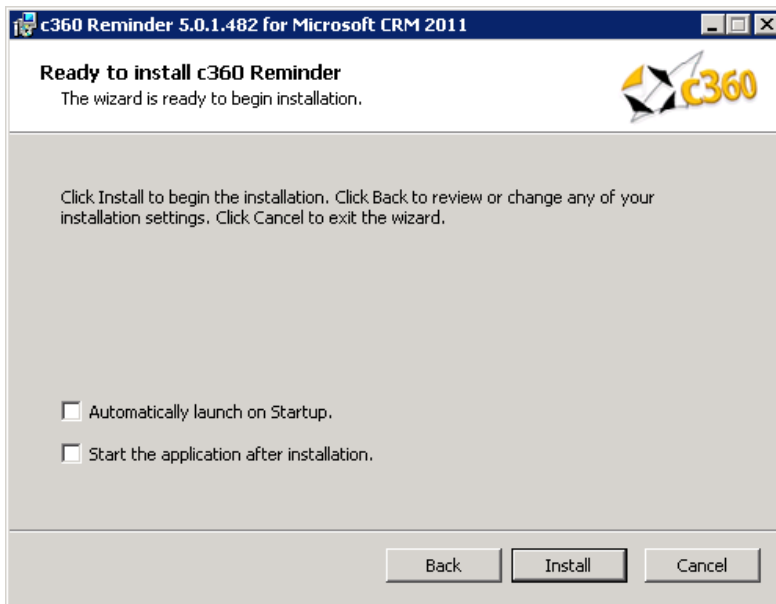
4. If you agree with the terms of the license agreement, select the option labeled 'I accept the terms in the license agreement' and click **'Next'**.



5. Accept the default entry for the installation path or modify. Click **'Next'**.



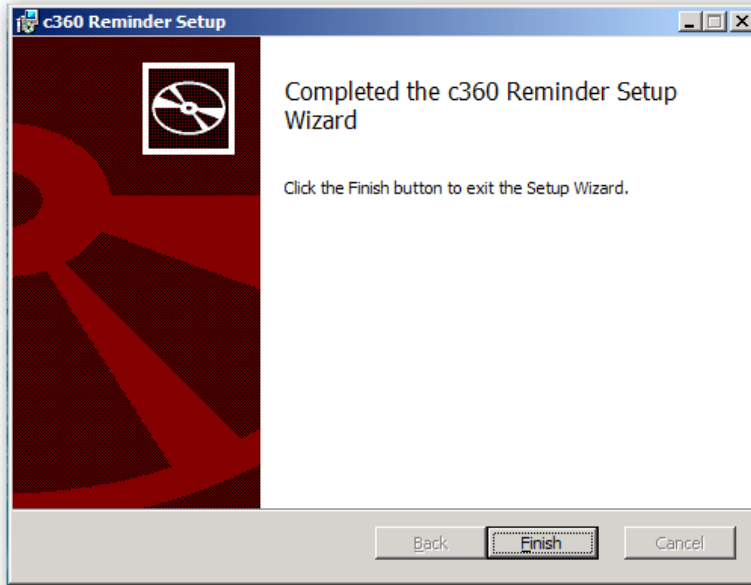
6. Click **'Next'**.



7. Choose options and click **'Install'**.

Note:

'Automatically launch on Startup' will launch the c360 Reminder Client when the user logs into the workstation.



8. Click '**Finish**' to exit the installation wizard.



Licensing

The c360 Reminder Client is not licensed.

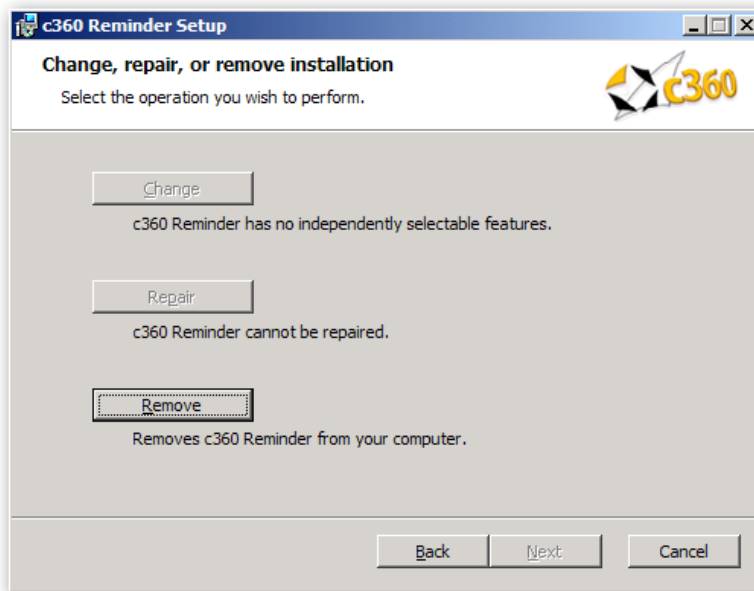


Uninstalling c360 Reminder Client _____

Uninstalling c360 Reminder Client

In order to uninstall all pieces of c360 Reminder Client, you must be a local Administrator as well as a member of the CRM Administrator security role.

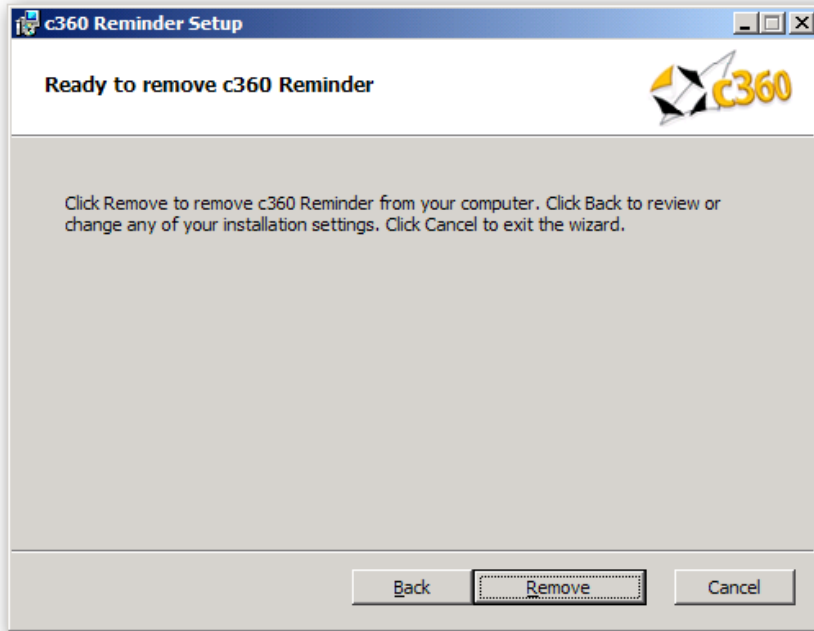
Double click on 'c360 Reminder Client for Microsoft CRM 2011.exe'. It will go to Maintenance mode as follows.



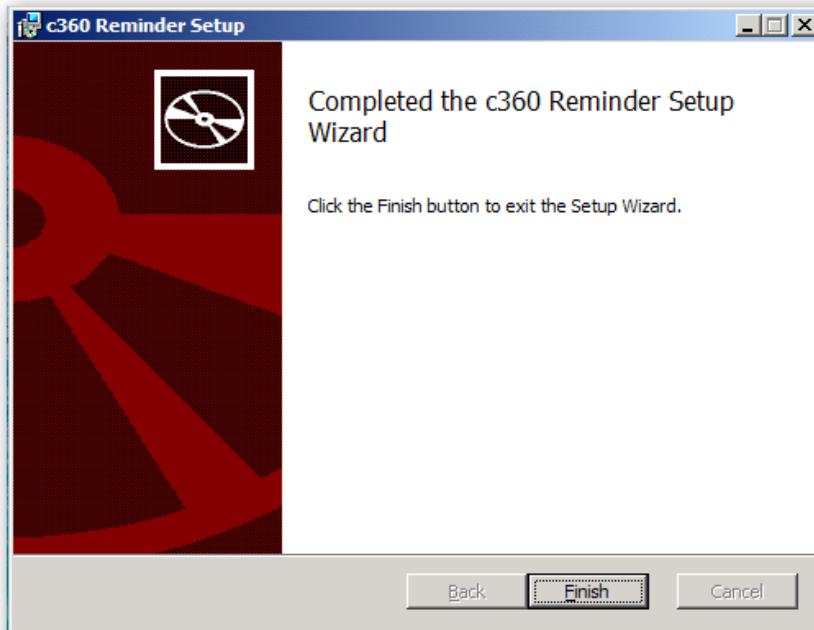
1. Click '**Remove**'.

Notes:

- The Repair Button will be disabled.
- Change Button will be disabled.
- Remove Button is to uninstall c360 Reminder Client.



2. Click '**Remove**'.



3. Click '**Finish**' to complete un-installation of the c360 Sales Productivity Pack.



International Languages

c360 Sales Productivity Pack for Microsoft Dynamics CRM 2011 includes language translation files which allows you to select the language displayed to the user (German, French etc).

Please go to our language product page <http://www.c360.com/Language.aspx> to obtain instructions for installing and configuring the language translation.