

## c360 Solutions, Inc. Product Compatibility Matrix for CRM 2011

	IFD	Split Server	Load Balanced	DB Clustered	Win2008	SQL2008	CRM 2011 RTM	Office 2007	Hosted	MS CRM Live	IIS 7	Outlook Offline	IE 8
c360 Core Productivity Pack	Yes	Yes	Yes	Yes*	Yes	Yes	Yes	Yes	Yes	No	Yes	No**	Yes
c360 Sales Productivity Pack	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Yes	No	Yes
c360 Service Productivity Pack	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	No	Yes	No	Yes
c360 AQP	No	No	No	No	No	No	Yes	No	No	No	Not Tested	No	No
c360 CTI	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Supported	Yes	Yes
c360 Customer Portal	Yes	Yes	Yes	Yes*	Yes	No	Yes	Yes	Yes	No	Yes	No	Yes
c360 RP Screening	Yes	Yes	Yes	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c360 E-Marketing	Yes	Yes	Yes	N/A	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c360 Documents Core Pack	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Supported	Yes	Yes
c360 Group Calendar	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c360 Import Manager	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c360 Mobile CRM	N/A	N/A	N/A	N/A	N/A	N/A	Yes	N/A	N/A	No	N/A	N/A	N/A
c360 Reminder	Yes	Yes	Yes	Yes	Yes	N/A	Yes	N/A	Yes	No	Yes	No	Yes
c360 ITSM	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes	Yes	Yes	Yes	Yes

\*DB Clustered requires manual installation of the db scripts.

\*\* Alerts is supported offline